



Dear

Thank you for contacting us with regards to our Best Price Guarantee.

Please see the Claims Form below, if you could kindly complete all the relevant information, so we are able to review this and ensure your claim is processed correctly. Please note, claims can only be processed where all the information required below, is completed in full. We do require this form to be sent back to us via email, within 48 hours, due to the checks we are required to carry out against your claim.

It is important for us to reiterate; this claims process is in relation to the coin (product) itself and is not inclusive of the postage and packaging.

We look forward to receiving this form back to The Koin Club and upon receipt we politely ask for 7 working days to review/process, however, will aim to respond as soon as possible.

Kind Regards,

# Best Price Guarantee Claims Form

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**Full Name**

**Full Address**

**Sales Order Reference**

**Price Paid (excl. p&p)**

**Price Seen (excl. p&p)**

**Where this has been viewed (website, company name, link to the product)**

**Date Reduced Price Seen**

**Time Reduced Price Seen**